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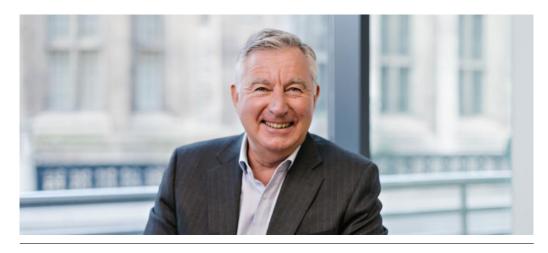
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## **Presenters**



#### **Stephen Hemsley Executive Chairman**

Stephen is Executive Chairman of Franchise Brands, which he co-founded with Nigel Wray in 2008, following a ten-year association at Domino's Pizza. He joined Domino's Pizza as Finance Director 1998 progressing to CEO, Executive Chairman and Non-executive Chairman. During this time, he led Domino's from private ownership to a market capitalisation of around £1.5bn. Stephen retired from Domino's in 2019 after 21 years to focus exclusively on the development Franchise Brands.



### Peter Molloy Managing Director, B2B

Peter Molloy is Managing Director of the B2B Division which includes Metro Rod, Metro Plumb, Willow Pumps and Filta UK. Peter joined Metro Rod in 2003 and was promoted to the position of Commercial Director in 2005 and to Managing Director in 2017 following the Franchise Brands acquisition. Prior to joining Metro Rod, he was Managing Director of Solaglas Replacement Glazing, part of the Saint-Gobain Group, with national responsibility for the network branches, field engineers, call centre and sales and marketing.

## **Presenters**



Jason Sayers
Managing Director,
Filta International

Jason Sayers founded Filta in 1996 and took the business to the US in 2003. Prior to the merger with Franchise Brands he was Group CEO. He is now Managing Director of Filta International with responsibility for growing the Filta businesses in the US and Europe.



**Colin Rees Chief Information Officer** 

Colin Rees joined Franchise Brands in April 2017 as Chief Information Officer to accelerate the digital transformation of the business following the acquisition of Metro Rod. Colin and previously worked at Domino's where he was Director of IT, responsible for all IT systems. He previously held a number of senior IT roles, including Head of Software Delivery at EasyJet.



**Robin Auld Group Marketing Director** 

Robin Auld is Group Marketing Director. He joined Franchise Brands shortly after the business was founded to lead the team responsible for all our consumer, trade and franchise recruitment marketing activity. Robin has a successful track record of marketing success with companies such as Carlsberg, but he is probably best known for his work at Domino's Pizza as Sales & Marketing Director where he oversaw a period of rapid growth in system sales.

## Agenda



5.05pm

2.30pm **Maximising Business Potential, & Financials** Stephen Hemsley, Executive Chairman, Franchise Brands **Strategy in Action 1** 2.50pm Peter Molloy, Managing Director, B2B Division **Q&A** on first two sessions 3.15pm 3.30pm **Coffee break Strategy in Action 2** 3.50pm Jason Sayers, Managing Director, Filta International **Operational Gearing Through Technology** 4.15pm Colin Rees, Chief Information Officer 4.35pm **Realising Market Opportunity** Robin Auld, Group Marketing Director 4.50pm Q&A **Drinks** 



## Overview



#### **WHO WE ARE**

Multi-brand international franchisor, focused on B2B van-based, reactive and planned services.

Defensive growth company.

Operations in UK, North America and Europe.



#### **FOCUS**

Focused on building marketleading businesses primarily via a franchise model.

If our franchisees grow, we grow.

Capital light with strong cashflow.



#### SCALE

570 franchisees across six principal brands who employ a total of c.2,000 people in 8 countries.

420 direct employees.

1,000 service vehicles.



#### **HOW**

Enabling franchisees to grow their businesses.

Use DLOs selectively where:

- need for corporate franchises.
- develops franchise channel more rapidly.
- Specialist complementary services.

## **Key strengths**



#### MARKET LEADING BRANDS

with a long trading history.



#### TECHNOLOGY ENABLED BUSINESS

facilitating strong operational gearing.



## SIGNIFICANT OPPORTUNITIES

for organic growth and growth via accretive acquisitions.



## HIGHLY EXPERIENCED TEAM

who have worked together for many years in the franchise sector.



## FINANCIAL STRENGTH

strong record of earnings growth and large ungeared balance sheet.

## Business building strategy

We build market-leading businesses primarily via a franchise model and our business-building strategy has five engines of growth.



#### **SUPPORTING OUR FRANCHISEES**

Support our franchisees to grow their businesses. If they grow, we grow, provided the income model is right.



#### **EXPANDING AND DEVELOPING OUR SERVICES**

Widen and deepen our range of services to increase system sales, and drive customer acquisition and retention.



#### **OPTIMISING OUR SERVICE DELIVERY**

Optimise service delivery through the right channels.



#### **DEVELOPING A TECHNOLOGY PLATFORM**

Leverage the investment in technology and other central services.



#### **GROWING OUR PORTFOLIO**

Grow our portfolio by acquiring additional B2B brands. Develop our international footprint.

## Our international footprint







**NORTH AMERICA** 

\$92m

131

total sales

franchisees





£108m total sales

franchisees

**426** 











**17** 

s franchisees



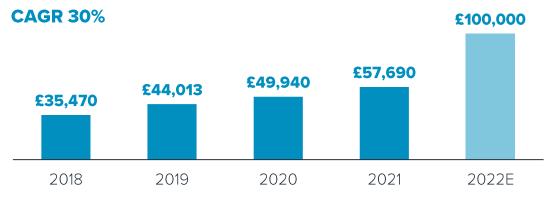
## **Key milestones**



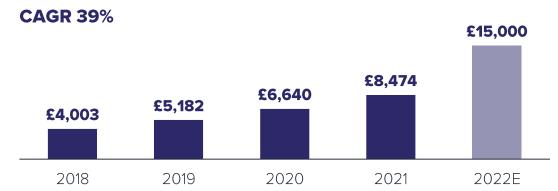
## **Financials**



#### **Statutory revenue (£'000)**

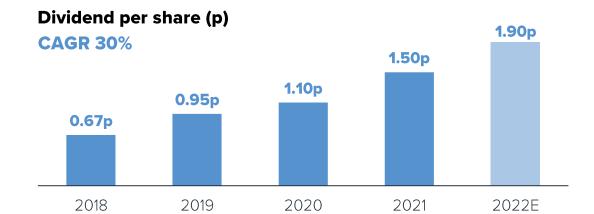


#### Adjusted EBITDA (£'000)



#### Adjusted earnings per share (p)





<sup>\* 2022</sup>E is consensus analysts' forecasts, Dowgate Capital and Allenby

# Focus on B2B franchise market





## STRATEGIC ATTRACTIVENESS

Greater opportunities for organic growth in B2B businesses providing vanbased services.

Typically royalty-based, high quality income. If franchisees grow, we grow.

Greater opportunities for accretive acquisitions both domestically and internationally.



## AREAS OF COMPETITIVE ADVANTAGE

Complementary customer base providing cross selling opportunities.

IT systems in place and expandable.

Focus on van-based service provides synergy opportunities.

Marketing synergies.

# Levers for growth

Considerable headroom for future revenue and profit growth





#### **INCREASE MARKET SHARE**

We only have a small share of our chosen markets and in some very little competition.



#### **INCREASE COVERAGE**

We do not have national coverage for most of our brands, limiting our ability to serve existing national customers.



#### **EXPAND RANGE OF SERVICES**

The range of services offered can be expanded to increase services to existing customers and enter new markets.



#### **DRIVE DIGITAL TRANSFORMATION**

Use technology to enhance the customer experience, increase sales, improve retention and drive operational gearing.



#### **ACQUIRE FURTHER B2B FRANCHISE SYSTEMS**

Providing both sector and geographical diversification.



#### **MAINTAIN MOMENTUM**

Franchise Brands has enjoyed rapid growth, let's keep it going!